## AdviserNET accessible with Internet Explorer (IE) 11 in 'compatibility view' mode

Microsoft has formally released Internet Explorer 11 (IE11) for both Windows 8 and Windows 7. Whilst we undertake full system testing with the latest IE browser and make any necessary system changes, you can access AdviserNET using IE11 in 'Compatibility View' mode.

To add AdviserNET to the 'Compatibility View' list on IE11:

- 1. Open the desktop and click on the Internet Explorer icon on the taskbar.
- 2. Click on the **Tools** button 🔅, and then click on **Compatibility View settings**.
- 3. Under Add this website, enter <u>https://www.advisernet.com.au/</u> to the list, and then click Add.

Once you turn on 'Compatibility View', Internet Explorer will automatically show AdviserNET in 'Compatibility View' each time you visit.

Your clients can also access Investor *Online* using IE11 in 'Compatibility View' mode by following the same process outlined above.

If you have any questions or issues, please contact Online Services on 1800 060 802.

If you're still using IE versions 6, 7 or 8, we highly recommend upgrading to the latest version to ensure you're protected against any vulnerabilities with Internet Explorer. You can easily upgrade to later versions of IE from <u>www.microsoft.com.au</u>, It's free and only takes a few minutes.